



# TRANSFORMING THE PRIVATE EDUCATION INDUSTRY FOR THE FUTURE OF LEARNING

SAPE Annual Conference . 18 July 2019  
SIM HQ . Performing Arts Theatre (Blk D)

## Theme 1

Leveraging on technology and data analytics to transform for improved organizational efficiency and enhanced learning outcomes of students.

## Theme 2

Producing graduates that are relevant to the new economy, able to thrive in the new IR4 and contributing to societal development.

# PROGRAMME

8.15am **Early birds get breakfast!! - Sponsored by UOB**

9.00am **Welcome Address**  
**Mr Viva Sinniah**, President, SAPE

9.10am **Opening Address**  
**Mr Chee Hong Tat**, Senior Minister of State, Ministry of Trade and Industry & Ministry of Education

9.25am **Signing of Memorandum of Understanding**

9.35am **Keynote Address**  
**Mr Remy Choo**, Director, Private Education Regulation Division, Regulation, Fraud & Enforcement Group, SkillsFuture Singapore

9.55am **Plenary 1**  
**Mr Khor Chern Chuen**, Managing Director, SAP Asia Pte Ltd

### Synopsis

**Intelligent Enterprise – Transformation for process automation, innovation, and optimal experiences** In Intelligent Enterprises, data feeds intelligence which in turn feeds process automation and innovation. At SAP, we believe best-run businesses are data and process driven and hence SAP's intelligent, next-generation Cloud ERP business suite – SAP S/4HANA Cloud - integrates every business process, turns real-time data into actions, and increases employee productivity for innovation, company's digital transformation and run ahead. It helps to close the experience gap which allows us to listen to real-time sentiment and combine it with operational data to understand how to improve customer, employee, product, and brand experiences so as to connect with customers on a deeper level. It also unlocks new sources of growth which embeds intelligence across processes, anticipate customer needs, and rapidly design, manufacture, and deliver to demand. Create new business models, products and services to delight customers and engage your total workforce to fuel new growth. Lastly, it sets the pace for your industry which allows you to innovate with technologies like AI, machine learning, blockchain, and the Internet of Things to lead your industry and define its future. Automate processes, predict outcomes, and reach new levels of efficiency and agility.

10.20am **Tea Break I - Sponsored by Amazon Web Services, Inc**

10.50am **Plenary 2**  
**Mr Alvin Liew**, Senior Economist, Senior Vice President, Global Economics and Markets Research, United Overseas Bank (UOB)

### Synopsis

**Global Market Outlook: Uncertainties, Volatilities, and Prospects** Let Alvin walk us through the trade tensions such as driving markets and its uncertainty, how to divert and diversify to stay competitive while dealing with the challenges and opportunities in this increasingly digital world.

11.15am **Plenary 3**  
**Ms Jasmine Tang**, Co-Founder, Empire Code

### Synopsis

**Empowering our next generation with the language of the future** What Empire Code is doing to prepare students for anticipated market demands and worker skills? How the private sector is assessing and the way jobs are changing and anticipating the skills needed to adapt to them. This includes specific activities organizations have created to develop future ready skills. How Empire Code has created programs to help organisations on the new skills that are required, created specific programs for women, the poor and the disabled, and preparing workers for future job markets by working with ASEAN member states.

11.40am **Plenary 4**  
**Mr Robert Smith**, Higher Education & Research Industry Lead, Microsoft Asia Pacific

### Synopsis

**A Vision for Institutional Transformation** During this session we will explore the waves of change in Industry, the Workforce, Technology and Education with a view to understand how this is driving the transformation of Education Institutions and our Roles in society.

12.05pm **Plenary 5**  
**Mr Steven Koh**, Director, Government Digital Services, GovTech

### Synopsis

OpenCerts is a blockchain-based platform offers an easy and reliable way to issue and validate academic certificates that are tamper-resistant. In this presentation hear not only about how it works, but the benefits to organisations, students and even employers who use it – and how you can come on-board.

12.35pm **Networking Lunch - Sponsored by Netpoleon Solutions**

## PROGRAMME

<b>12.50pm</b> <b>- 1.50pm</b>	<b>Lunch time talks @ PAT Foyer</b> <b>12.50pm – 1.05pm</b> <b>Mr Samuel Harris</b> Education Program Lead, Amazon Web Services, Inc <b>The Cloud Workforce</b> <b>Imperative and AWS Educate</b>	<b>1.05pm – 1.20pm</b> <b>Mr Tan Hong Jing</b> , Vice President, Product Management of Business Banking, UOB <b>Digital transformation for</b> <b>growth, resilience and</b> <b>productivity</b>	<b>1.20pm – 1.35pm</b> <b>Mr Crispian Tan</b> , Senior Director, SAP Next-Gen Southeast Asia, SAP Asia Pte Ltd <b>SAP Next-Gen helps build talent</b> <b>for the Intelligent Enterprise</b>	<b>1.35pm – 1.50pm</b> <b>Mr Teo Wei Lun</b> , Head- Business Solution Netpoleon Solutions <b>Cyber Security by Design,</b> <b>Defense in Depth</b>
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<p><b>2.00pm</b></p> <p>–</p> <p><b>3.30pm</b></p>	<p><b>Workshop 1</b></p> <p><b>World Café – Sharing of Best Practices by PEIs</b></p> <p><b>Ms Jaina Tan</b></p> <p>Senior Assessor, Private Education Regulation Division</p> <p>Regulation, Fraud &amp; Enforcement Group, SkillsFuture Singapore</p> <p><i>Venue: Blk A level 4, A.4.03</i></p>	<p><b>Workshop 2</b></p> <p><b>Community of Practice (CoP) on Self Evaluation Questionnaire for EduTrust by CoP Committee Members</b></p> <p><b>Mr Ramasamy Somasundaram</b></p> <p>Deputy Chief Assessor, Private Education Regulation Division,</p> <p>Regulation, Fraud &amp; Enforcement Group, SkillsFuture Singapore</p> <p><i>Venue: Blk A level 4, A.4.06</i></p> <p><i>(Recommended for Management Representative / Deputy MR)</i></p>
<p><i>Priority for SAPE members - 1 delegate per workshop from each PEI. Limited seats available (30 seats for each workshop) and on first come first served basis only. Successful registrants will be notified separately by 16<sup>th</sup> July.</i></p>		

2.00pm	<p><b>Plenary 6</b>  <b>Dr Ng Jo-Han</b>, Associate Professor, Director of Foundation Programme &amp; Head of Quality Assurance, University of Southampton (Malaysia Campus)</p> <p><b>Synopsis</b>  <b>Escape Room: A New Paradigm in Education Using the Creative and Playful Learning Pedagogical Model</b> In recent years, the number of students studying the four major disciplines of Science, Technology, Engineering and Mathematics (STEM) is declining. The reputation of science being difficult and its reality of being taught in an uninteresting manner, contributes to the declining trend. As such, reigniting interests in STEM becomes pertinent among educators. In this plenary session, we will look at how a nascent pedagogical model, namely the Creative and Playful Learning (CPL) method through the use of an Escape Room can help students to rejuvenate the love of STEM, from school to universities. We will demonstrate how the use of Escape Room which is an Asian cultural phenomenon can transform education. The session will also illustrate how students could collaborate with educators to develop education-themed physical escape rooms. Additionally, the benefits of using a digital native-friendly Digital Escape Room for education will also be demonstrated. The session ends with the sharing of a framework and guidelines to transform your own classroom into an escape room.</p>
2.30pm	<p><b>Plenary 7</b>  <b>Ms Anisa Zulfikar</b>, Business Development Manager, Asia, Pearson Clinical and Talent Assessment, Pearson Education South Asia Pte Ltd</p> <p><b>Synopsis</b>  <b>The Science Behind Predicting Performance</b> Student and employee selection can be a game of risk, where the chances of identifying an applicant who will be a good fit and motivated for a study course or a job needs to be balanced. There are a wide variety of tools and processes to help manage the risks associated with selection decisions. In response to this challenge, there is now over 100 years of scientific evidence on the effectiveness of different methods that can be used in the selection process where the right fit applicants can be identified for each study course or job role. This talk summarises the scientific research on the effectiveness of different selection methods, explains key concepts and identifies considerations to be taken when using each method.</p>
2.50pm	<p><b>Plenary 8</b>  <b>Ms Goh Lih Ing</b>, Efficacy and Research Manager, Pearson Education South Asia Pte Ltd</p> <p><b>Synopsis</b>  <b>Motivating and Engaging Learners: A Perspective in Online and Blended Learning</b> Learning technologies have been used in different types of interaction - between learner and instructor, between learner and learner, and between learner and content. In this session, we explore the challenges of delivering positive and meaningful learning experiences in online and blended learning models. How can we improve student engagement in environments or contexts that have elements of online and blended learning? How do we groom motivated learners through the use of learning technologies?</p>
3.10pm	<p><b>Plenary 9</b>  <b>Mr Russ Neu</b>, Founder &amp; CEO, Social Collider</p> <p><b>Synopsis</b>  <b>How and why private education institutions as well as their graduates should and can be socially responsible</b> There are about 300 private education institutions in Singapore, with about 100,000 students enrolled. This is a significant number of people that can be mobilised to enact real change in the community, only if we make an intentional effort to. The flexibility of private education system in fact does offer many avenues to do so, from courses on social responsibility to involving the Students in Social Entrepreneurship projects. This talk will address the potential of such efforts, as well as touch on the importance of individual efforts in social responsibility for the students.</p>
3.35pm	<p><b>Tea Break II - Sponsored by Amazon Web Services, Inc</b></p>

# PROGRAMME

4.00pm

## Fire-side Chat

**Hosted by SkillsFuture Singapore Industry Development Division**

Panelists: 1. Dr Michael Choy, Director, Dioworks  
2. Dr Christopher Lim, Head of Programme, SIM Global Education  
3. Dr Zeng Xianting, Director, Knowledge Transfer Office, SIMTech

Moderator: Mr Leslie Loh, Founder & CEO, Litan Academy

## Synopsis

**Strengthening Private Education Institutions' capabilities to support training of future workforce** How innovation such as AI trends in education and training, and collaborations such as innovative workplace learning partnerships and enterprise training partnerships, help PEIs build new capabilities to go beyond the traditional PEI model, to create greater value for enterprises in the next bound of SkillsFuture, to better service the CET needs of future workforce.

4.40pm

## Plenary 10

**Dr Ivy Chia**, Head of Programme (Education), Singapore University of Social Sciences

## Synopsis

**Learning Analytics Demystified** We are placed at the dawn of the 4<sup>th</sup> industrial revolution which is characterised by automation, artificial intelligence, internet of things, and big data analytics. This presentation examines the various uses of learning analytics to support Education 4.0. More crucially, this presentation will present learning analytics approaches, along with institutional strategies used currently to obtain actionable insights to improve student learning. The presentation will also attempt to debunk common myths concerning big data and analytics.

5.05pm

## Plenary 11

**Mr Kannan Chettiar**, Co-founder and Managing Director, Avvanz

## Synopsis

**IR4.0 and the skills and competencies companies are looking for.** Digitalization journey to adopt new technologies in businesses and HR perspective on the importance of having thorough background check on CVs to prevent discrepancy.

5.30pm

## Closing Address

**Assoc Prof Rhys Johnson**, 1<sup>st</sup> Vice President, SAPE

**Lucky Draw! - Sponsored by UOB**

## Workshops Details

Priority for SAPE members - 1 delegate per workshop from each PEI. Limited seats available (30 seats for each workshop) and on first come first served basis only. Successful registrants will be notified separately by 16<sup>th</sup> July.

2.00pm

–

3.30pm

### Workshop 1

#### World Café – Sharing of Best Practices by PEIs

**Ms Jaina Tan**

Senior Assessor, Private Education Regulation Division  
Regulation, Fraud & Enforcement Group, SkillsFuture Singapore  
Venue: Blk A level 4, A.4.03

#### Synopsis

James Cook University and Singapore Institute of Management will share, in world café style, on benchmarking and best practices.

**Group 1: Benchmarking and Enhancement of SIM's Student Experience - Dr Aaron Tan**, Director, Teaching & Learning Division, Singapore Institute of Management

The Student Experience is now widely known as an important contributor to the overall satisfaction of a student's learning journey with an institution, and it can ultimately influence the student's propensity to recommend the institution to friends. In this segment, Dr Tan will share key insights from a benchmarking study done by SIM and discuss various ways data could be used for continuous enhancement to the Student Experience.

**Group 2: Benchmarking and Improvement of Career Development Services - Mr Albert Lim**, Senior Manager, Career Development Office, Singapore Institute of Management

Arising from benchmarking studies commissioned by SIM Global Education (SIM GE), the Career Development Office (CDO) recognised an opportunity to improve on their processes and services to better support SIM GE students and its potential employers. As part of the improvement initiatives identified, an automated system was implemented to facilitate internship placements between the students and the industries. In this segment, Mr. Lim will share key insights of the journey undertaken by CDO, the challenges encountered and the outcomes achieved in improving career development services in SIM GE.

**Group 3: Comprehensive Practicum Process in Professional Courses - Dr Joanna Barlas**, Senior Lecturer, James Cook University Singapore

JCU uses professional accreditations as a means of benchmarking the quality of its courses and graduate outcomes. For example, the learning outcomes and design of the practicum placement training for Doctor of Psychology (Clinical Psychology) and Master of Psychology (Clinical) were benchmarked against the standards of Australian Psychology Accreditation Council (APAC), and accredited by the Council. Dr Joanna Barlas will share on assessment rigour, role of supervisors, presentation and written submission. She will cover programme evaluation and review.

**Group 4: Learning Analytics and Assurance of Learning - A/Prof Abhishek Bhati**, Campus Dean, James Cook University Singapore

JCU has used its Learning Management System (LMS) to set target and measure assurance of learning (AOL) for each course learning outcome (CLO) of its programmes through mapping of CLO to the marking rubric in the LMS. Dr Bhati will provide working knowledge of AOL process which will help participants to gain a clear understanding of assessment, learning goals, learning objectives, data collection, rubrics and measurement.

### Workshop 2

#### Community of Practice (CoP) on Self Evaluation Questionnaire for EduTrust by CoP Committee Members

**Mr Ramasamy Somasundaram**

Deputy Chief Assessor, Private Education Regulation Division,  
Regulation, Fraud & Enforcement Group, SkillsFuture Singapore  
Venue: Blk A level 4, A.4.06

#### Synopsis

The Self Evaluation Questionnaire (SEQ) can get you ahead in your preparation for the EduTrust Certification, as it helps you to identify early your areas of strength and potential areas for improvement. The CoP was set up following CPE's direction in the last conference. In this experience-sharing session, members of the CoP will talk about the process, the knowledge gained and strategies. It is possible for PEIs to work together!

*(Recommended for Management Representative / Deputy MR)*

#### Presenters

**Ms Elaine Ng**, Director, Regulations, Quality and Compliance, Kaplan Singapore

**Ms Nidhi Puranik**, Deputy Director, Academics, Quality Assurance and Operations, Singapore Human Resources Institute, SHRI

**Dr Easwaramoorthy Rangaswamy**, Principal & Provost, Amity Global Institute Singapore

**Ms Stella Toh**, Senior Manager, Quality, Learning & Teaching, Newcastle Research & Innovation Institute

**Ms Monica de Waal**, Office Manager, Nexus International School Singapore



**Mr Chee Hong Tat**

Senior Minister of State, Ministry of Trade and Industry & Ministry of Education



**Mr Viva Sinniah**

President

Singapore Association for Private Education

Mr Viva Sinniah has more than 20 years of experience at senior levels in several domains such as the public sector, hospitality, education and healthcare. An accomplished leader, he has transformed organisations, helping them bring about solid and sustainable growth.

He has an excellent track record of producing change, attracting and nurturing talent and developing highly driven and focused teams. In his previous appointment in the healthcare sector, he brought about transformation in the organisation resulting in the increase of the organisation's capacity and capability.

He obtained his BA (Hons) from the National University of Singapore and his Masters in Business Administration from the University of Sydney. He has attended post graduate executive education programmes at Harvard Business School and was invited to attend the International Visitor Leadership Programme in the United States in 2000.



**Mr Remy Choo**

Director, Private Education Regulation Division, Regulation, Fraud & Enforcement Group  
SkillsFuture Singapore



**Mr Khor Chern Chuen**

Managing Director

SAP Singapore

Khor Chern Chuen is the Managing Director for SAP Singapore and a member of the Senior Executive Team for SAP Southeast Asia (SEA). Khor is responsible for leading and driving business growth and operations in Singapore, building on the 28-year establishment of SAP in Singapore. As a long-tenured leader at SAP since 2007, Khor brings more than 16 years of experience in the Information Technology industry to the role. He is experienced with managing SAP's large and strategic customer accounts within SEA and is passionate about creating value for customers.

Khor was most recently the Head of SAP Cloud business for SAP South East Asia (SEA), where he was responsible for the overall SAP SEA Cloud strategy development and business execution in SEA, working closely with SAP Managing Directors across its South East Asian markets and cloud line-of-business leaders to accelerate the pace of SAP's transformation to a true cloud company

Khor holds a Master of Science (MSc) in Professional Practice in Leading Sales Transformation from Middlesex University. He is a graduate of University of Portsmouth, where he earned a Bachelor of Arts (BA) in Business Administration.



**Mr Alvin Liew**

Senior Economist, Senior Vice President, Global Economics and Markets Research  
United Overseas Bank (UOB)

Alvin joined the UOB Global Economics and Markets Research team in 2011 and is responsible for providing research and analysis on developed economies, specifically the United States and Japan. He frequently shares his views on macroeconomic trends and developments through local and international print and broadcast media.

Alvin has been working in the banking industry since 2000 and has experience both in the public and private sectors. He graduated with a Bachelor of Social Science (Honours) in Economics from the National University of Singapore.



**Ms Jasmine Tang**

Co-Founder

Empire Code

An Aerospace Engineer by trade, Jasmine first gained exposure to programming and data analytics at university and during her banking days in London. Jasmine has 12 years of experience in the financial industry from London to Singapore, with her previous role as Executive Director at Goldman Sachs. Prior to banking, Jasmine started her career at Singapore Technologies Aerospace, having earned a 2nd class upper honours degree in Aeronautical & Aerospace Engineering at the University of Glasgow.

Empire Code was founded in 2016 and as of 2018, the company has expanded within the tech industry and now comprises of Empire Code Education, Empire Code Launchpad for software development and Empire Code Loves Back for philanthropic work.

## SPEAKERS



### Mr Robert Smith

Higher Education & Research Industry Lead  
Microsoft Asia Pacific

An ICT and education industry leader with over 16 years' experience in the Asia and Pacific region, including 4 years based in Singapore working in both emerging and mature markets at Microsoft as well as 12+ years in Australia. Throughout this time, he has worked with Schools, Universities and Research Institutions to enable the transformation of the delivery of Education and Research.

Effective communicator, spokesperson and thought leader with a history of engaging at all levels, including Government officials, business leaders, NGO's, ICT executives, educators, academics, researchers and students. A passion for public speaking and problem solving, coupled with working experience in IT, Engineering, Mining & Manufacturing.

Most recent engagements include helping leading Universities Accelerate their research across Life Sciences & AI, helping Universities "meet their students where they are" through transformation of services and engaging Institutions and Ministries to develop future ready graduates through the transformation of curriculum & delivery methods.



### Mr Steven Koh

Director, Government Digital Services  
GovTech

Steven has almost two decades of experience in building high volume, low latency eCommerce and Engineering Systems across financial sector, supply-chain and high-tech industry. He has rotated across various roles such as sysadmin, dba, developer, systems architect and product delivery manager. Steven is currently, Tribe Lead in Government Digital Services (GDS):

- Co-creator of Agile Contracting Bulk Tender
- Mentors and build agile engineering and product management capabilities
- Builds a high-performing agile delivery team to deliver Singapore Government Tech Stack
- Collaborates with other government agencies to deliver high-quality, citizen-centric digital services



### Dr Ng Jo-Han

Associate Professor, Director of Foundation Programme & Head of Quality Assurance  
University of Southampton (Malaysia Campus)

Dr Jo-Han Ng is currently the Director of the Foundation Programme & Head of Quality Assurance at the University of Southampton Malaysia. He is a Green Engineer with a research interests on green technologies, while also trying to reach out to high school students to increase interest in STEM-related subjects. For the latter, he is pioneering the use of science-themed Escape Rooms in Malaysia through the Creative and Playful Learning (CPL) pedagogical approach. He is also the first Malaysian Microsoft Minecraft Global Mentor in 2017. His love to engage with students has also led him to establish the Institution of Mechanical Engineers student chapter to provide support for chartership.

Dr Ng has published over 60 original peer-reviewed research articles, involved in 12 research grant/industrial projects and has won awards from SEAMEO (ASEAN), Royal Society of Chemistry (UK), TORAY Foundation (Malaysia) and Elsevier. He is also a Fellow of the Advance Higher Education Academy (UK).



### Ms Anisa Zulfiqar

Business Development Manager, Asia, Pearson Clinical and Talent Assessment  
Pearson Education South Asia Pte Ltd

Anisa has a background in helping educational institutions and employers to choose and use psychometric assessments to achieve a variety of desirable outcomes. With 7 years working for Pearson Clinical & Talent Assessment and direct access to research specialists, psychometricians, organisational psychologists and authors at Pearson, Anisa is well positioned to bring you world-class evidence-based practices in the field of psychometrics.



### Ms Goh Lih Ing

Efficacy and Research Manager  
Pearson Education South Asia Pte Ltd

Lih Ing is the Efficacy and Research Manager for Pearson. Her main responsibility is to coordinate efficacy study projects for Pearson products and to facilitate the business review process. Her professional training and experience include instructional design, research skills and project management.

A former teacher for Chinese Language at K-12 level in Singapore schools, she earned her Bachelor of Arts Degree (Hons, 2nd Lower Division) for Chinese Studies at National University of Singapore and Post-graduate Diploma in Education at National Institute of Education, Nanyang Technological University. She holds a Masters of Arts degree in Instructional Design and Technology from National Institute of Education, Nanyang Technological University, Singapore.

## SPEAKERS

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**Mr Russ Neu**  
Founder & CEO  
Social Collider

Russ was formally a teacher with MOE, and was also sent by MOE to Cambodia to train foreign governmental officials. He then took up a Tsinghua - MIT MBA, after which he was recruited by Flextronics to head its Global Inclusion department. In his job at Flextronics, he blazed the trail for employing people with disabilities, and increased the number of employees with disability from less than 10 to over 200. Social impact has always been something he is passionate about, and he decided to put in an intentional effort in this sector by setting up Social Collider. He realised that there was no community that sought specifically to support our social entrepreneurs and so he decided to start one in order to aggregate the resources of the Social Entrepreneurs.

At Social Collider, the three guiding pillars are co-working, collaboration and co-innovation. Beyond providing a affordable co-working space he hopes to foster a SE community that works together and shares resources to achieve win-win situations.



**Dr Ivy Chia**  
Head of Programme (Education)  
Singapore University of Social Sciences

A passionate educator, Ivy is the current Head of Programme with the Singapore University of Social Sciences. She completed her MA in Educational Management and Administration at the University College London, and PhD at the University of Cambridge. Among her other contributions, she currently serves as an advisory member to Republic Polytechnic Curriculum Committee and the Nanyang Academy of Fine Arts Committee on Continuing Education. She works closely with her colleagues on devising pedagogical and analytic approaches to support adult learning.



**Mr Kannan Chettiar**  
Co-founder and Managing Director  
Avvanz

Kannan Chettiar is an award winning Global Leader with 23 years of experience in the Technology and Human Capital sectors spanning across Asia, EMEA & North America. Kannan has held management and leadership positions in First Advantage, Dell Computers, Future Electronics, Arrow Electronics (NY-listed), Farnell Group (London-listed where he managed Sales, Account Management, Marketing incl Digital Marketing), e2open (IBM-backed) and i-Sprint Innovations (Acer-backed). Kannan's other dimensions: Certified International Trainer with very high ratings from Fortune 500 Clients and Consultant to several companies especially in areas of Digital Transformation. Kannan's technopreneurship has earned him "Executive of the Year – Human Resources Technology" award which is an extremely prestigious Management Excellence award from Singapore Business Review.

An engineer by training, he holds an Honours degree in Electrical and Electronics Engineering from the Nanyang Technological University in Singapore and a MBA from the University of Birmingham in the UK. Kannan holds an Advanced Certificate in Training and Assessment and is an accredited StrengthScope practitioner



**Associate Professor Rhys Johnson**  
Chief Operating Office & Provost  
Kaplan Singapore

Rhys has over 25 years of involvement in the education industry with 15 years spent with Kaplan both in the UK and Singapore in a range of academic, operational and senior management roles. Rhys re-joined Kaplan Singapore in 2011 as Academic Director. Since then, he has become a prominent member of the senior management team with several promotions from Vice President in 2012, Provost in 2016 to Chief Operating Officer in 2017. His experience and contributions have further led to his stewardship of Kaplan Singapore as the Chief Operating Officer and Provost in 2018.

Prior to re-joining Kaplan he held a senior role focused on the Asia Pacific region for the world's largest global accountancy body with responsibility for overseeing the implementation of its global education policy within Southeast Asia and China. He has extensive experience of award, curriculum and assessment design.

Rhys has lectured on accountancy and management related subjects in the UK, Singapore, Malaysia, Hong Kong SAR, Vietnam, Cambodia, Thailand and China. He started his career at Price Waterhouse where he qualified as a chartered accountant and also worked for Ernst & Young in the Middle East.

## Workshops Facilitators & Presenters

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**Ms Jaina Tan**

Senior Assessor, Private Education Regulation Division, Regulation, Fraud & Enforcement Group  
SkillsFuture Singapore



**Dr Aaron Tan**

Director, Teaching & Learning Division  
Singapore Institute of Management

Dr Aaron Tan is currently the Director of the Teaching & Learning Division at the Singapore Institute of Management (SIM). His key areas of responsibility include overseeing the selection and appointment of associate lecturers, performance management and their professional development; pedagogy development and innovation; learning technology implementation; and student learning support.



**Mr Albert Lim**

Senior Manager, Career Development Office  
Singapore Institute of Management

Mr. Albert Lim is the Senior Manager of Career Development Office. His team engages and collaborates with the industries to provide internship/career opportunities, participate in SIM Career Fairs and other career related activities.



**Dr Joanna Barlas**

Senior Lecturer  
James Cook University

Dr Joanna Barlas is a chartered clinical psychologist and senior lecturer in clinical psychology. She has held a range of roles including Acting Director of Professional Programs. Joanna lectures on psychological assessment and she is responsible for clinical and research supervision of trainee clinical psychologists.



**A/Prof Abhishek Bhati**

Campus Dean, Head (Singapore) Learning, Teaching & Student Engagement  
James Cook University

As Campus Dean JCU Singapore, A/Prof Abhishek Bhati contributes to JCU's Tropical Asian initiatives. His efforts guide the learning and teaching, student engagement and academic governance of programs offered in JCU Singapore. Abhishek's research investigates resilience planning in tourism, sustainable development of cities and scholarship of learning and teaching.



**Mr Ramasamy Somasundaram**

Deputy Chief Assessor, Private Education Regulation Division, Regulation, Fraud & Enforcement Group  
SkillsFuture Singapore



**Ms Elaine Ng**

Director, Regulations, Quality and Compliance  
Kaplan Singapore

Elaine has close to 20 years of management experience in the private education industry. She leads the regulatory, quality assurance and compliance team at Kaplan in Singapore, and is responsible for guiding stakeholders within the organisation in accordance with regulations governing private education. Elaine has also volunteered as a Senior Business Excellence Assessor with Enterprise Singapore since 2008.



**Ms Nidhi Puranik**

Deputy Director, Academics, Quality Assurance and Operations  
Singapore Human Resources Institute, SHRI

Nidhi has 18 years of QA/QC experience. As the head of SHRI Academy, she is responsible for strategic partnerships, the compliance of quality and industry regulatory requirements, academic curriculum enhancement, among others. Nidhi is also a member of a number of professional associations.



**Dr. Easwaramoorthy Rangaswamy**

Principal & Provost  
Amity Global Institute, Singapore

Dr. Easwaramoorthy Rangaswamy has more than 20 years of experience in education industry, and has achieved a high ranking for educational leadership, lecturing, teaching, curriculum design, quality assurance, compliance and research. He has also had the experience of being Management Representative for more than 9 years and is responsible for the Quality Assurance and Compliance initiatives.

## Workshops Facilitators & Presenters

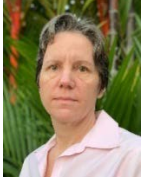
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**Ms Stella Toh**

Senior Manager, Quality, Learning & Teaching  
Newcastle Research & Innovation Institute (NewRIIS)

Stella's current role with Newcastle University in Singapore is wide-ranging, being responsible for overall quality management, learning & teaching services, for both undergraduate and postgraduate programmes. With over a decade of experience in Singapore's private education industry, Stella understands local regulatory requirements and the importance of aligning both University's requirements to CPE.



**Ms Monica de Waal**

Office Manager  
Nexus International School (Singapore)

Having always worked as an industry solutions consultant she changed her career path to follow her passion in education. Monica has over 10 years' experience in the education field. She works with student services and accreditations, ensuring that all processes, policies, and guidelines are driving the school towards its future.



**Dr Christopher Lim**  
Head of Programme  
SIM Global Education

Dr Christopher Lim is Head of Programme at SIM Global Education. He is also the academic project supervisor for the SIM GE University of Warwick, MSc programme. His research interests are in studies on Confucian psychology and education for sustainable development. He has recently published a chapter on “Concepts and meanings of education for sustainability” in Birkin, F. & Polesie T. (eds.) (2019), *Intrinsic capability: Implementing sustainable development for an ecological civilization*, Singapore: World Scientific.



**Dr Michael Choy Seng Kim, Ed.D**  
Director  
Dioworks Learning

Michael Choy is an experienced adult educator and researcher in the area of facilitation, learning design and development. Having been a trained teacher and a psychologist in the Ministry of Education, he has experience in working with students with learning difficulties. He has also trained more than 10,000 adult educators and teachers across China, Indonesia, Malaysia and Singapore in the area of learning styles, design skills and pedagogy over the past 20 years. In his last position at the Institute for Adult Learning, he was managing curriculum and MOOC (Massive Online Open Courseware) development and overseeing and mentoring the 70 adult educators at IAL. He has spoken at more than 40 international conferences over the past 20 years, primarily on technology-enabled learning, pedagogical innovations and error-based learning.

Currently, Michael is running Dioworks Learning, his own e-learning company, designing MOOCs. He is also facilitating enterprises to adopt e-learning as part of the workplace learning initiative. He was also part of the 2-time winning team for the InnovPlus Nov 2017 and InnovPlus Nov 2018 competitions organised by the Institute for Adult Learning, with the development of Chatbots and Artificial Intelligence for Learning.

Besides practical experience, Michael has also published numerous articles in academic journals and conference publications. His most recent articles in *Robotics Tomorrow*, *Educational Media International* and *Cogent Education* discussed the impact of pedagogical beliefs of teachers on technology adoption in the classroom and the advent of Artificial Intelligence and Automation on the future of work and learning.



**Dr Zeng Xianting**  
Director, Knowledge Transfer Office  
SIMTech

Xianting is currently the Director of the Knowledge Transfer Office of SIMTech, responsible for strategizing, initiating and managing various workforce training programmes to transfer SIMTech knowledge and capabilities for industry use in productivity improvement, skills and capabilities upgrading and business transformation under the SSG's Skills framework.

Xianting received his PhD degree in Thin Film Physics from the Chinese University of Hong Kong. He joined SIMTech in 1995 and has been a leading scientist and researcher serving advisory roles in various committees in the field of advanced thin films and functional materials for industry applications.



**Mr Leslie Loh – Moderator for Fire-side Chat**  
Founder & CEO  
Lithan Academy

Leslie founded System Access as a one-man technology startup after graduation and grew the business into a publicly listed global enterprise with customers in 40 countries. In 2012, Leslie founded Red Dot Ventures and has to date invested in over 30 technology startups across diverse sectors.

In 2016, as CEO, Leslie led the transformation of Lithan from a traditional IT training provider to become a regional digital learning and talents platform poised to develop future ready talents and enterprises for the digital economy.

Leslie was selected the overall winner of Singapore's ASME Rotary Entrepreneur of the Year in 1998 and received the National Youth Award (Entrepreneurship) in 1999. In 2006, he was awarded the “Person of The Year” IT Leader Award by the Singapore Computer Society.

## Supporting Partners

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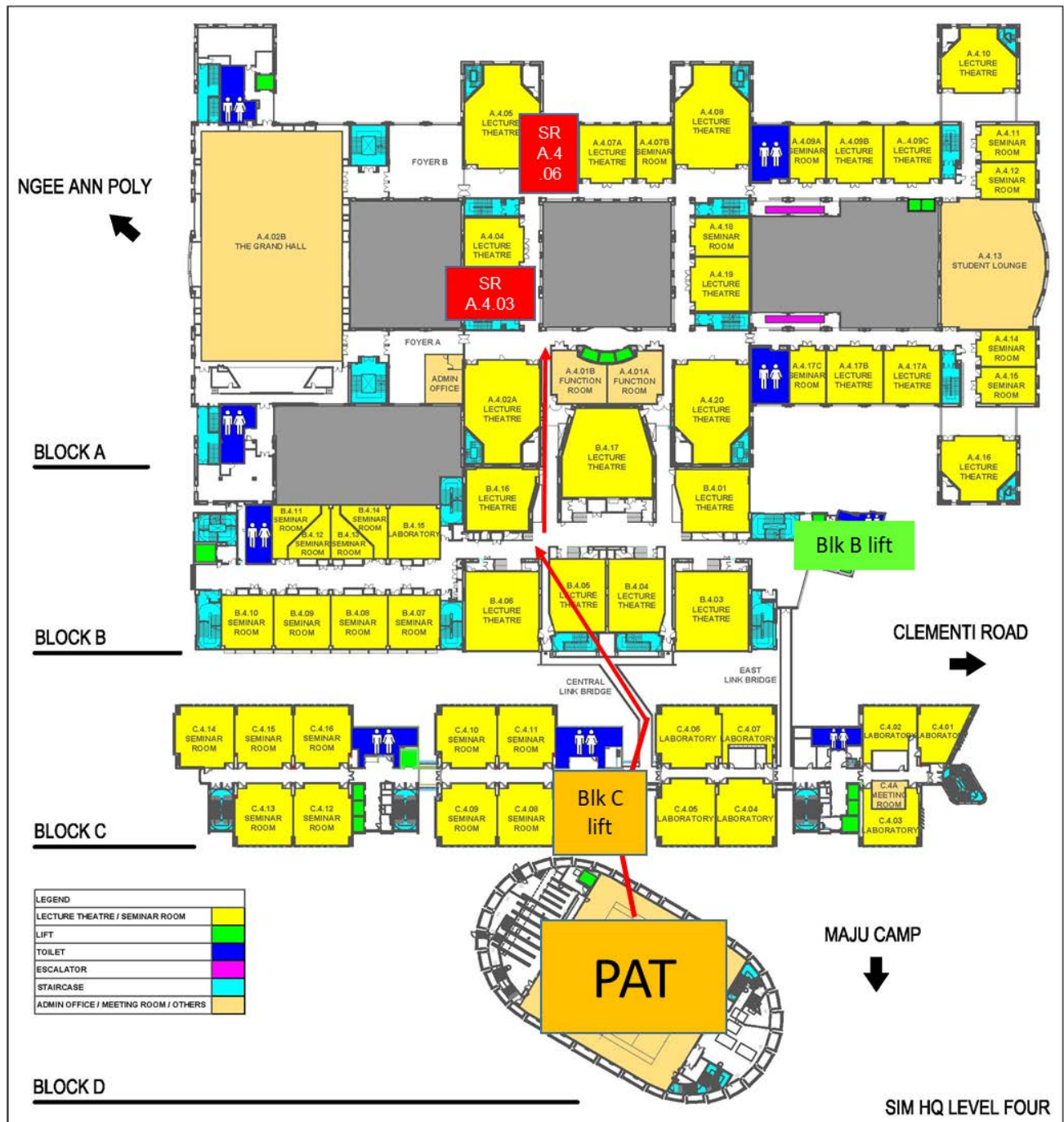


## Sponsors & Exhibitors

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## Venue Layout



### From PAT to Seminar Room:

- Take lift to Level 4 from Block C lift
- Exit and follow red line to Block A Seminar rooms

## Direction to SIM HQ – Block D

